Your Rams Laundry

Rams Laundry is the smart and convenient way to get your laundry done fast! You can find out when the machines in your dorm are available, get an email or text when your cycle is complete, and even reserve your favorite machine. Best of all, Rams Laundry is also an app! Go mobile and get your laundry done fast...just visit ramslaundry.com to get started!

Paying For Laundry

You can use coins or RamBucks to pay for your laundry services. To use RamBucks you can deposit online at anytime, in our office during normal business hours, or at any RamBucks Station on either campus. To deposit online, check your balances or manage your account visit the VCUCard Online Card Office at myvcucard.com. Please visit vcucard.vcu.edu for more information about RamBucks.

Getting Access

You must know your eID and password to log into the VCUCard Office Online Card Office. Visit eidfinder.vcu.edu to determine your eID. Contact the helpIT Center at ts.vcu.edu/helpit/html for assistance with your eID and password.

Rams Laundry is only accessible while on VCU campuses, while logged into a SafeNet or VPN internet access point.
Navigating Around Rams Laundry

The Main Menu
At the Homepage you can view your current VCUCard Account balance(s) and also:

• Enter the laundry menu (Rams Laundry)
• Return to the main menu at anytime (Home)
• Logout of the laundry app (Logout)

The Rams Laundry Menu
At the Laundry Menu you can:

• Choose your laundry room (Room Status)
• Find machines not currently in use (Find Machines)
• View machine holds/waits you setup (My Holds/Waits)
• Edit your notification preferences (Preferences)
• Return to the this menu at anytime (Laundry Home)
• View your balances from the main menu (Home)

Room Status
Get an overview of all laundry rooms on campus:

• Refresh to view all machine statuses on campus
• Select a Favorite machine to view at your next login
• Conduct a Search to find an available machine
• Select any Room for detailed location information
Find Machines
Quickly find an available machine to use:

- Select the **Machine Type** for washer or dryer
- Select the **Number of Machines** you need to use
- In the **Search For Rooms With Names Like** field, type the complete or partial dorm name of the laundry room you’re looking for- leaving this field blank, it will search all dorms for the requested number of machine types

My Holds/Waits
Here you can view all of your machine reservations with their current status.

You can also **Cancel** any machine hold or wait; the maximum number of holds or waits is 3 and 5, receptively.

Preferences
Here you can modify your notification preferences by specifying your communication method (email or text).

You will also confirm notifications from this page **after** you click **Add**; be sure to follow the instructions completely. If you are not receiving your alerts or messages you may have mis keyed your information; please double check your email address and phone number.
Reserving Your Machine

To get started using Rams Laundry visit **ramslaundry.com** and log in using your eID and password.

- Click on **Room Status**
- Select the laundry room you wish to use
- Click **hold** to reserve a machine not already in use for five minutes
- If in use, you can select **wait** and you will be notified when the current load finishes
- When applying a hold or wait, you will be prompted to choose between an email or text message notification.

Contact Us

If you still find you need assistance using Rams Laundry please don’t hesitate to contact VCUCard during normal business hours.

VCUCard Offices

**Monroe Park Campus**
Technology Administration Building
701 West Broad Street, Lobby
Hours: Monday - Friday 8:00 am - 5:00 pm
Phone: 804.827.CARD (2273)
Fax: 804.828.8855

**MCV Campus**
Sanger Hall
1101 East Marshall Street, Room B1 - 018
Hours: Monday - Friday 8:00 am - 4:30 pm
Phone: 804.628.CARD (2273)
Fax: 804.828.8854

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viucard.vcu.edu
myVCUCard.com